



THEIVANAI AMMAL COLLEGE FOR WOMEN (Autonomous)

(Affiliated to the Annamalai University, Chidambaram - Tamil Nadu)
(Accredited by NAAC (3rd Cycle) with CGPA of 3.2/4 at 'A' Grade), (Recognized under 2(f) and 12(B) by UGC)
DST-FIST Sponsored College under 'College as a whole' Scheme.
Villupuram - Tamil Nadu, Pincode:- 605401, Phone:- 04146 - 259674, Website:- www.taow.in | Email:- info@taow.in



GRIEVANCE REDRESSAL CELL

TACW Grievance Redressal cell actively works to solve the student's problem. This gives space for the students to put forth their problems and get solutions for it.

Objectives:

- Make the students to express their grievance without fear.
- Identify the student's problem and solve it.

Grievance Redressal Box Details:

- Main Block – 5 Boxes (Ground Floor- 3 Boxes, First Floor- 1 Box, Second Floor- 1).
- New Block-1 Box
- Hostel- 1 Box

Functions:

- Every Monday the Grievance Box Letters will be taken.
- The letters will be collected from the entire Grievance Box placed in each floor in the presence of the Coordinators, Member and Non-Teaching Staff.
- The Coordinators and Members of the cell will review all the cases and report to the Chairperson of the Grievance Cell.

Procedure for Action:

- Counseling will be given to the needy students by the Psychologist.
- Minor Problems will be solved by the Chairperson of the Grievance Cell, if it is a Major Problem, the Chairperson will take the issue to the Management and solve it.

Committee:

Chairperson	Dr. S. Akila Principal, TACW.
Members	Ms.K.Manohari, HoD/Asst. Prof of Computer Science, TACW.